



Queensland

IPWEA

INSTITUTE OF PUBLIC WORKS
ENGINEERING AUSTRALASIA

**INFORMS. CONNECTS.
REPRESENTS. LEADS.**



THE DALE CARNEGIE COURSE

Companies know that ever stronger business results are tied to the quality of “the human asset.” After all, it is people who increase customer satisfaction, expand market share, and build corporate value. Yet, how can organisations prepare employees to deliver peak performance?

The revolutionary Dale Carnegie Program teaches participants how to strengthen interpersonal relations, manage stress, and handle fast-changing workplace conditions. Moreover, people develop a take-charge attitude to initiate concepts and ideas with confidence and enthusiasm.

The training powers people to move beyond their comfort zone as they reach for—and attain—break-through goals. This provides a foundation for life-long performance improvement.

Does the training make a difference? You will see it in business results as employees stretch their abilities, tackle

complex challenges, and excel as consensus builders. Even better, you will see it on the bottom line.

Learning Outcomes

- Building Greater Self-Confidence
- Enhancing Communication Skills
- Developing Leadership Skills
- Interpersonal Skills
- Controlling Worry and Stress

Who Should Attend?

Managers, employees, and individuals who would like to build their confidence, engage other people at a higher level and become more effective communicators.

Core Content

- Interpersonal Skills
- Communication Skills
- Leadership Skills
- Goal Setting
- Presentation Skills
- Positive Attitude
- Stress Management
- Self-Confidence



Contact Professional Development Manager
✉ Tammi.Petre@ipweaq.com ☎ 3632 6807



www.ipweaq.com